

Resetting Your Rooftop Radio/Antenna and Router

There are a few reasons you may have to reset your rooftop transmitter. Some of these reasons include power outages and surges, loss of signal for an extended period of time in poor weather, or instructed by OptionsDSL Staff. Here are some simple instructions for resetting your radio transmitter, your router (if you have one), and your computer, in the correct order. These steps should be performed before calling in case of no Internet.

Step 1: Powering down your equipment.

Shut down your computer. This varies between operating systems. In Windows XP, Hit "Start" and then Shutdown. In Windows Vista, hit "Start" Button, then the red power icon.

Next, disconnect the power from your router (if you have one). There are many types of routers out there, but all are similar. Remove the power cord from the router. Here are a few examples:



And here is a picture of the rear of a router, illustrating the power cord:



Finally, disconnect the power from the radio power injector. These vary depending on your equipment, however these are usually found behind your computer on the floor or desk. Remove the power cord from this unit.



Step 2: Powering up your equipment.

Powering up your equipment is the reverse order. Leave a 3 minute delay between powering up each device.

Your radio power injector.
Your Router (If you have one)
Your Computer

This will ensure that all devices are synchronized.

If these steps are performed properly, this will restore your Internet service. If it does not, repeat the steps again. Please don't hesitate to call us if you are unable to restore your Internet after following this guide.